



Paradise Beach  
RENTALS

## **Paradise Beach Rentals COVID-19 Cleaning Guidelines**

At Paradise Beach Rentals we understand your concern about COVID-19 and are taking additional precautions. Our guests' comfort and safety are our TOP Priority. All of our properties are cleaned, sanitized and disinfected after each guest departs. Our staff is diligent in providing a sterilized environment for each family.

### **COVID-19, Cleaning -Disinfection vs Sanitization**

- According to the CDC COVID-19 lives on hard surfaces for up to 72 hours and larger respiratory droplets can remain in the air for up to 3 hours.
- Regular cleaning is to remove visible dirt from the area. Disinfection is to kill the germs on surfaces and sanitization is to reduce the number of germs on a surface. Disinfection can be done on hard surfaces and Sanitization is usually used on soft surfaces that cannot be washed.

### **Personal Protective Equipment (PPE)**

- All housekeepers and staff are required to wear gloves and a mask while in a Property or at Paradise Beach Rentals office.

### **Products and Cleaning agents**

- Housekeepers are required to use CDC approved disinfection products and allow for proper dwell time.
- Inspectors will be applying a CDC approved sanitizing agent on all high touch soft surfaces using a fogging application. This will include couches, throw pillows and outdoor furniture.

### **Staff Protocols**

- Staff and housekeepers will not be allowed to enter any property for 3 hours after guest departure.
- All cleanings will be scheduled to allow the maximum amount of time after the guest departure.
- Maintenance and housekeeping inspections will be performed after the unit has been cleaned and disinfected.



## Maintenance

- If a maintenance issue is reported guest will be asked if the issue can be addressed after guest departure. If the issue needs immediate attention, guest will be asked to leave the property for a short time so the issue may be resolved.
- All maintenance staff will be required to wear a mask and gloves while in the property.

## Linens, Bedding and Towels

- **All sheets, pillowcases, duvets and towels are laundered at an offsite commercial facility ensuring that all linens are washed at appropriate temperatures at or above 160 degrees, with CDC recommended chemicals and accurate cycle times in order to disinfect all items.**
- All dirty linens (sheets and pillowcases) will be carefully removed from the property and replaced with clean and disinfected linens.
- Duvet covers will be replaced with clean and disinfected covers.
- Housekeepers will be required to replace disposable gloves before placing new linens and duvet covers on.
- All towels will be replaced with clean and disinfected towels
- Housekeepers will be required to change disposable gloves before placing towels out

## Soft Surfaces

- All decorative bed pillows and throw blankets have been removed from the properties
- All additional high touch soft surfaces will be sanitized by a fogging sanitizing agent. This will include couches, couch pillows and outdoor furniture.

## Disinfecting and Cleaning Policies

- All Housekeepers follow a COVID-19 CDC cleaning guide checklist to ensure proper sanitation and disinfection procedures are met.
- All Housekeepers and Inspectors are to wear a mask and gloves while in the properties.
- All linens are removed from the property and put in linen bags. All linens are professionally laundered at a commercial facility ensuring all CDC guidelines for laundering are met, AND hotel standards are met as well (water temperatures must be at least 160 degrees).



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- All linens are replaced after every guest, INCLUDING duvet covers.
- All bathroom surfaces, (including all faucets and toilet handles) and floors are disinfected. Fresh towels from our commercial laundry are placed in the bathrooms.
- Kitchen counters, appliances, sink and faucets are cleaned with disinfectant.
- Solid surface items in the living room, bedroom room, hallways and family rooms, including TV and all remotes, are wiped down with disinfectant.
- All high touch items including doorknobs, light switches and fan pulls are disinfected.
- All soft surfaces including couches, chair cushions and throw pillows are sanitized.
- Fresh kitchen towels, individually wrapped sponges and other (individually wrapped) amenities are put in the property.
- All floors are swept and mopped with disinfectant.
- All keys, keypads, door locks, lockboxes (if applicable), will be wiped down with disinfectant.

### **New Guest Policies**

- Departure and arrival times will be adjusted to allow for additional cleaning times for housekeepers.
- Guests will be asked to turn on fans and air conditioning upon departure.
- Guests will be asked to load and start dish washer upon departure for incoming guests to have sanitized items on arrival. Housekeepers will not unload or touch items.

We want you to know we are doing our best to stay informed and on top of the best practices to keep you and our staff safe, under these very concerning and unprecedented circumstances.